## **HUMAN RESOURCES MANAGEMENT BEST PRACTICES CHECKLIST**

YES NO

Do you have a Human Resource Policy & Procedure Manual?	
Do you have an Employee Handbook to provide to staff?	
Have you had your policies and procedures reviewed to ensure that	
they are legally compliant?	
Have you updated your policies and procedures within the past five	
years to comply with recent legislative changes?	
Are your policies and procedures compliant with Bill 132 Workplace	
Violence and Harassment legislation?	
Are your policies and procedures compliant with the Accessibility for	
Ontarians with Disabilities Act (AODA), Human Rights, and the	
Integrated Accessibility Standard?	
Are your policies and procedures compliant with current changes	
under the Employment Standards Act? (Bill 47 & Bill 88)	
Have you provided all employees with the Employment Standards Act	
poster (Version 9.0) Is it posted in your workplace?	
Have you provided a copy of the poster to new hires within 30 days?	
Do you have a staff code of conduct?	
Do you have an updated and clear policy on workplace	
accommodation?	
Have you updated your unpaid leave of absences policy to include	
additional leaves under the ESA (2019-2022)	
Do you have current job descriptions for each position which includes	
defining supervisory responsibilities and levels of authority?	
Does your staff know what is expected of them? Do you provide	
training on organizational practices?	
Do you have an updated workplace investigation policy and	
procedure in place to investigate employee complaints of harassment	
that complies with Bill 132?	
Do your job descriptions reference the code of ethics and standards	
of practice set out by the College of Early Childhood Educators?	
Do you have a system in place to document and manage staff	
performance?	
Are performance reviews done annually?	
Do you have a progressive discipline policy and procedures in place?	
Do you annually review organizational and legislative policies and	
procedures with all employees?	
Do you document the above reviews by having staff sign off that they	
have read and understood the policies being reviewed?	
Have your job descriptions been reviewed to ensure they do not	
contain any discriminatory or non-essential requirements that could	
limit hiring someone with a disability?	

## TJ SOLUTIONS – MANAGEMENT SOLUTIONS FOR YOUR ORGANIZATION

Are your policies and procedures accessible and written to ensure	
everyone had a clear understanding of the content?	
Do you have employees sign an acknowledgment form in your	
employee handbook?	
Do you have a professional development/training program?	
Do you have a system in place to document and ensure adherence to	
all your procedures and practices?	
Do you have a hiring/equal employment opportunity policy?	
Have you updated your hiring policy to include required legislation	
related to accessibility?	
Do you have a system in place to document and keep track of	
employees change of work status, hours of work, vacation, absences,	
and leave of absences?	
Do you have current employee files on everyone?	
Do you have a hiring checklist?	
Do you have an onboarding/orientation program for new hires?	
Have employees done the required training on Human Rights as it	
pertains to individuals with disabilities?	
Have employees done the minimum required training on the	
Occupational Health & Safety Act?	
If your workplace is over 20 employees have you provided new hires	
with a copy of your right to disconnect and electronic monitoring	
policies within 30 days?	

## EMPLOYMENT CONTRACTS

Do you have employment contracts?	
Have your employment contracts been legally reviewed?	
Do you use indefinite term contract for all permanent employees?	
Do you only use fixed term contracts for maternity and other long-term leaves?	
Are your current employment contracts/letters of employment uniform?	
Are your employment contracts clear on the terms and conditions of employment?	
Are the terms consistent regarding vacation time, benefits etc.?	
Are your employment contracts consistent with your current policies and practices?	
Do your current employment contracts give the organization the	
flexibility to change hours, location, shifts, based on the need of the organization?	
Do your current employment contracts allow you to make reasonable changes job responsibilities?	
Do your current staff contracts for Early Childhood Educators outline the RECE's must be a member of good standing with the College of	

YES

NO

### TJ SOLUTIONS - MANAGEMENT SOLUTIONS FOR YOUR ORGANIZATION

Early Childhood Educators?	
Do your contracts outline what could happen if an employee's	
registration is suspended or revoked?	
Do your contracts reference the updated requirements to the	
Vulnerable Sector Screening under the CCEYA/CYFSA?	
Do your current contracts allow you to lay off staff without triggering a	
constructive dismissal?	
Do your current contracts include updated 2020 termination	
provisions?	

## UNIONIZED ORGANIZATIONS

#### **COLLECTIVE AGREEMENTS**

When negotiating a new collective agreement.

Are you documenting which (if any) aspects of your current collective agreement makes it difficult for you to manage your workforce?

Do you have a procedure in place to obtain information from similar child care organizations about the terms of their collective agreement?

#### MANAGING THE UNIONIZED CENTRE

Have you and/or your management staff received training in grievance resolution and general employee problem solving?

Do you have a procedures manual on how to deal with a grievance so that your employees can refer to it when confronted with an issue?

#### POLICY CHECKLIST FOR HUMAN RESOURCE MANUAL

POLICY	YES	NO	DATE	REVIEW DATE
EMPLOYMENT POLICES				
Hiring/recruitment policy and procedures				
Equal employment practice policy				
Interview policy, procedures/forms				
Reference policy (obtaining/providing)				
Offers of employment				
Police vulnerable sector check (2015)				
Probation policy				
Internal hiring				
Onboarding/Orientation Policy				
Performance management policy				

# TJ SOLUTIONS – MANAGEMENT SOLUTIONS FOR YOUR ORGANIZATION

Impairment Policy	
Attendance and absenteeism policy	
Performance reviews	
Promotion/succession planning policy	
Personnel records	
Accessibility/Accommodation policy	
Workplace Violence & Harassment policy	
Workplace Investigations policy	
Pay Equity Plan (ten or more employees)	
Right to Disconnect Work policy (2022)	
Electronic Monitoring policy (2023)	
Termination (voluntary, with or without	
cause)	
Layoff policy	
Pandemic/Business Continuity policy	
Retirement policy	
Privacy policy	
Social Media policy	
Workplace health & safety policy	
Workplace vaccination policy	

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EMPLOYMENT RIGHTS &		
RESPONSIBILITES		
Employee code of ethics/conduct		
Employee conflict of interest		
Employee confidentiality		
Progressive discipline		
Work attendance		
Occupational health and safety policies		
Dress code		
Working hours/schedules		
Overtime		
Social media, computer use, cell phones		
Whistle blower policy		
Social media misconduct		
Drug/alcohol substance abuse		
Privacy and off-duty conduct		
Return to Work Health Declaration		
*Right to Disconnect Policy (2022)		
*Electronic Monitoring Policy (2022)		
HUMAN RIGHTS POLICIES		
Anti-harassment/bullying in the workplace		
Anti-violence in the workplace		
Anti-sexual violence/harassment in the		

## TJ SOLUTIONS - MANAGEMENT SOLUTIONS FOR YOUR ORGANIZATION

workplace - September 8, 2016	
Workplace accommodation policy	
Return to work policy	
Equal opportunity/non-discrimination	
Respect in the workplace and sensitivity	
training	
Human Rights and accommodation	
EMPLOYEE ABSENCES, LEAVES ETC.	
Maternity/Parental leave	
Vacation	
Sick, Family, Bereavement Leave	
Domestic or Sexual Violence leave	
Family Medical Leave	
Family Caregiver Leave	
Critically III Care Leave	
Compassionate/Bereavement	
Infectious Disease Emergency Leave	
Child Death Leave	
Crime-related Death or Disappearance	
Jury Duty	
Organ Donor Leave	
Reservist Leave	
Statutory Holidays	
Voting Leave	
Personal leave with/without pay	
Retirement	
EMPLOYEE COMPENSATION &	
BENEFITS	
Employee Compensation Policy	
Salary Scale/raises	
Employee benefits	
Employee retiring	
Employee assistance program	
Professional development	
EMPLOYEE ACKNOWLEDGEMENT FORM	

## Accessibility for Ontarians with Disabilities Act (AODA) Compliance Dates

- Training your Staff on Human Rights Code as it pertains to individuals with disabilities – January 1, 2016
- Training your staff and volunteers on the Customer Service Standard including how to interact with individuals with different disabilities.
- Accessible Hiring Policies January 1, 2017

#### TJ SOLUTIONS - MANAGEMENT SOLUTIONS FOR YOUR ORGANIZATION

- Employers with more than 20 employees must have filed their first Accessibility Compliance Report by December 31, 2017
- Employers with more than 20 employees will need to file their next Accessibility Compliance Report is December 31, 2023.

The checklists contained in this handout are intended as a general guide only and not a complete list. The checklists are meant to be used for a quick assessment and discussion. It is not intended to replace or to be relied on as professional legal advice. If legal advice is required for a specific issue or situation, organizations should contact a lawyer. Please be advised that TJ Solutions does not give legal advice. We do provide organizational audits; please contact us for a consultation. www.tjsolutions.ca