

# MAKING YOUR CHILD CARE CHOICE



## QUESTIONS TO ASK

### PROGRAM

- What hours are you open? Is there flexibility?
- Tell me about your daily schedule.
- What will my child experience during the day?
- Describe your sleep area, schedule, and how children are monitored during sleep hours.
- What will the children do for physical activity if they can't go outside?
- What will you do if my child acts out?
- What experience do you have with children with special needs?
- What does play mean in your program?
- What do you do if I send someone else to pick up my child?
- Are there times when you will not be able to care for my child or the program is closed?
- How do you develop your menu plan?
- If my child has special dietary needs, can you support them?

### HEALTH & SAFETY

- How is the outdoor play area monitored for safety?
- How often are fire drills completed?
- What happens if my child gets hurt? What and how will you let me know?
- How and when do you inform parents of other children's illnesses?
- What happens if the Educator or provider gets sick?
- What First Aid qualifications do staff have?



## COMMUNICATION & STAFFING

- How and what do you communicate to parents?
- Who do I speak to if I have a question/problem?
- What qualifications do staff have?
- How many years of child care experience do you have or how long has the program been running?
- Describe the type of professional learning activities attended by staff within the past year.

## COST

- How much do you charge and when are fees due?
- What is included in your fee?
- What is your policy regarding fees for holidays and vacation time?
- What are your overtime and late pick up policies?
- What happens if my child is ill? Do I pay?

## HOME CHILD CARE QUESTIONS

- Can you provide me with references?
- Describe what type of support you receive from the licensed home child care agency.
- Are any other adults in the home during the day?
- How much screen time is viewed by the children?
- Will you be transporting my children in a vehicle? Who provides the car seat? How is the car seat adjusted for my child's needs?

